

## Case Study: Delhi Duty Free



### The Challenge:

Following the commencement of operations at Terminal 3 (T3), the Indira Gandhi International Airport in Delhi has become India's and South Asia's largest and most important aviation hub. Having a current capacity of handling more than 46 million passengers, the Delhi airport is set to become a premier global duty free shopping destination.

With five locations within the T3, DDFS has thousands of shoppers moving in and out of its stores daily. In order to ensure the safety & security of people and merchandise, and to create a world-class retail experience, DDFS was looking for a solution that provided detailed reporting and the ability to see every item in the stores.

### Integrating:

- Cisco CPAM
- LS Retail's PoS
- Cisco VSM

### Need more information?

Contact us to find out how we can help you improve security efficiency, management and operations within your organization.

email: [info@cnlsoftware.com](mailto:info@cnlsoftware.com)

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### Benefits:

- CCTV and PoS Integration
- Reduced shrinkage
- Integration of Access Control
- Centralised management of security infrastructure
- Management reporting for KPIs
- Enhanced loss prevention
- Seamless integration

